

# WHO SHOULD YOU REPORT FLOODING TO?

**Main River**   
(Kennet, Lambourn, Pang, Winterbourne, Enborne and Thames)  
**The Environment Agency**  
Incident Hotline Line - **0800 80 70 60**

**All other Watercourses**   
**West Berkshire Council - Drainage and Flood Risk**  
[westberks.gov.uk/reportaproblem](http://westberks.gov.uk/reportaproblem)

**Surface and Ground Water** **On Roads**   
**West Berkshire Council - Highways**  
[westberks.gov.uk/reportaproblem](http://westberks.gov.uk/reportaproblem)

**Surface and Ground Water** **On Other**   
**West Berkshire Council - Drainage and Flood Risk**  
[westberks.gov.uk/reportaproblem](http://westberks.gov.uk/reportaproblem)

**Sewer**   
**Thames Water**  
**0800 316 9800** (Select option 2 then option 2 again)  
**Thames Water - Report a problem - View and report problems**

For further information on roles and responsibilities please go to  
[FLOODING: Be Prepared - West Berkshire Council](#)

If you are at immediate risk or think you may be, please call **999**. You can sign up for flood warnings at [Sign up for flood warnings - GOV.UK](#) or contact the Council in an emergency **01635 551111**

Report flooding on the M4 or the A34 by calling **0300 123 5000** or via [National Highways Report a problem](#)